



*Compassion in **Care**,  
Excellence in **Treatment**.*

*Care That Cures.™*



## About Us

At NewEra Hospital, we care about your health and well-being. Our skilled doctors, modern equipment, and caring staff work together to give you the best treatment. Whether it's an emergency, a test, or a special treatment you'll find everything you need in one place. We believe in treating every patient with kindness and respect. From the moment you walk in, our team is here to support you, answer your questions, and make sure you feel safe and comfortable.

## Vision

To be a global leader in healthcare innovation and a trusted name for holistic wellness. We envision a future where quality medical care is accessible to all, fostering healthier communities and a better tomorrow.

## Mission

To deliver compassionate, world-class healthcare with a focus on innovation, excellence, and personalized care. We strive to improve lives by addressing every aspect of well-being, ensuring the highest standards in medical services and accessibility for everyone.

## Patient-centric philosophy

At NewEra Hospitals, every decision we make revolves around the patient. From personalized treatment plans to attentive care at every stage, we ensure that patients feel heard, respected, and supported. Our goal is not just to treat illnesses, but to enhance overall well-being, making healthcare a comfortable and reassuring experience.



## About NABH and QCI

NABH accreditation, from the National Accreditation Board for Hospitals & Healthcare Providers (a QCI board), is a vital quality certification for Indian hospitals.

It validates a hospital's high standards in patient safety, clinical outcomes, and quality management, boosting public trust.



NewEra Hospitals earned this accreditation by affirming its commitment to clinical excellence and world-class care. The accreditation is a testament to NewEra's dedication to maintaining robust quality management systems, achieving superior patient outcomes, and providing a safe, consistent, and patient-centric care environment that meets national benchmarks.



## Specialties & Departments

NewEra Hospitals is a comprehensive multi-superspeciality center with a strong focus on Neuro-Cardiac Sciences and Trauma Management. The hospital offers a vast array of specialized departments, anchored by its Neuroscience services (Neurosurgery/NeuroSpine, Neurology, Paediatric Neurology) and Cardiac Sciences (Cardiology/Interventional Cardiology, CVTS). Crucially, it provides advanced Kidney and Liver Transplant programs, integrated Oncology care (Surgical, Medical, and Pediatric), and essential Critical Care. The full range of specialties also includes Orthopedics, Gastroenterology, Urology, Nephrology, General Surgery, Gynaecology, and comprehensive General Medicine, complemented by supporting services like Psychiatry, Radiology, Dermatology, and Physiotherapy.



# Neurosurgery / Neurospine

NewEra Vashi offers advanced Neurocare with expertise in treating disorders of the brain, spine, and nervous system. Our team provides accurate diagnosis, cutting-edge treatments, and rehabilitation support, ensuring comprehensive and compassionate care for every patient.

**Dr. Sunil Kutty**, a renowned **Senior Neurosurgeon and Director of the Neurosurgery Department at NewEra Hospital, Vashi**, leads the patient care team with over two decades of experience. Patients at NewEra are primarily treated using Minimally Invasive Neurosurgical Techniques, a signature focus of Dr. Kutty's practice, which he refined through an elite Fellowship in Micro and Endoscopic Neurosurgery in Japan. This minimally invasive approach ensures surgical precision while aiming for reduced patient discomfort and a faster recovery time.

Dr. Kutty is an expert in the surgical management of complex conditions, including brain tumors, cerebrovascular pathology, and various spinal disorders, and he applies both microscopic and endoscopic approaches to provide advanced, patient-centric care.

## Key Areas Covered

The specialized services of the Neurosurgery / NeuroSpine department include:

**Brain and Spine Trauma:** Expert management of severe injuries affecting the brain and spinal cord.

**Tumors:** Comprehensive care for both brain and spine tumors.

**Aneurysms:** Specialized procedures for the diagnosis and management of cerebral aneurysms.

**Degenerative Spine Diseases:** Treatment for conditions resulting from the wear and tear of the spinal structure.

**Disc Prolapse:** Management of slipped or herniated discs.

**Complex Cranial Procedures:** Handling intricate and specialized surgeries of the skull and brain.

**Minimally Invasive Spine Surgeries:** Utilizing less invasive techniques for spine procedures to potentially reduce recovery time and post-operative pain.





## Kidney Transplant

Our program offers the definitive solution for kidney failure. We specialize in living donor transplants for superior outcomes, supported by meticulous pre-operative evaluation and expert immunosuppression management for lasting graft function.

## Liver Transplant

We provide life-saving surgery for acute and chronic liver failure. Success relies on our multidisciplinary team for both living and deceased donor transplants. We prioritize minimal risk, advanced surgical technique, and intensive long-term management for patient recovery.

## Neurology / Paediatric Neurology

Neurology delivers expert medical management for a wide range of conditions, including stroke, epilepsy, Parkinson's disease, and migraines, supported by advanced neuroimaging. Paediatric Neurology offers specialized evaluation for children's neurological issues such as developmental delay and cerebral palsy.

## Cardiology / Interventional Cardiology

The center provides holistic cardiac care, from diagnosis to rehabilitation. Core interventional services like angiography, angioplasty, and pacemaker implantation are conducted in advanced cath labs, complemented by full cardiac rehabilitation programs.

## CVTS (Cardiothoracic & Vascular Surgery)

Specialists perform crucial surgical interventions for the heart and blood vessels. Key procedures include bypass surgery, valve repair/replacement, and complex vascular reconstructions. This is backed by state-of-the-art surgical technology and dedicated cardiac ICU support.



**Care That Cures.™**

## Critical Care

Providing round-the-clock intensive care for life-threatening conditions, this unit relies on advanced monitoring systems and ventilator management. Care is delivered by a highly experienced multidisciplinary team focused on stabilization and recovery.

## Surgical Oncology / Medical Oncology / Pediatric Oncology

An integrated service offering comprehensive cancer treatment for adults and children. Care involves the full spectrum of therapies: surgical oncology, chemotherapy, targeted therapy, and immunotherapy, all coordinated through rigorous multidisciplinary planning.

## Orthopedic

Offering comprehensive care for bone, joint, and spine health. Services cover urgent trauma management and fracture fixation, alongside elective procedures like arthroscopy and advanced joint replacement surgeries.

## Urology

Dedicated to treating disorders of the urinary tract and male reproductive system. They specialize in endoscopic procedures, stone management, and complex reconstructive urology.

## Nephrology

Focuses on the management of acute and chronic kidney diseases, renal failure, and provides essential dialysis services. Care is guided by specialized nephrologists for long-term kidney health.

## Gastroenterology

Provides comprehensive medical and procedural care for digestive and liver disorders. The department utilizes advanced endoscopy and minimally invasive procedures for accurate diagnosis and treatment.



# Rheumatology

Specialists diagnose and manage systemic autoimmune and inflammatory conditions. Common conditions treated include arthritis, lupus, and other connective tissue diseases.



## Gynaecology

Comprehensive women's health services including routine preventive care and fertility management. They also provide expert care for high-risk pregnancies and perform advanced gynecological surgeries.

## General Surgery

Delivers advanced surgical care for common conditions like gastrointestinal, hernia, and soft tissues. The team primarily uses laparoscopic and minimally invasive procedures for reduced recovery time.

## Vascular Surgery

Specializes in the treatment of peripheral vascular diseases, varicose veins, and aneurysms. The team employs minimally invasive techniques for most procedures, including creating and managing vascular access.

## Interventional Radiology

It is a medical specialty that uses image guidance to perform minimally invasive diagnostic and therapeutic procedures. It offers a modern alternative to traditional surgery. Procedures, like Biopsy and Drainage Procedures, focus on vascular, oncologic, and organ-related conditions, effectively minimizing recovery time.

## Psychiatry

Offers comprehensive mental health services, including counseling and therapeutic support. They treat a range of conditions such as anxiety, depression, psychosis, and various behavioral disorders.

## Physiotherapy

Provides essential rehabilitation and recovery services. Tailored programs use modern physiotherapy techniques for orthopedic, neurological, and post-surgical patients to restore function and mobility.

## General Medicine / Family Medicine

This service provides primary and preventive healthcare. It's the core unit for lifestyle disease management and providing continuous long-term care for acute and chronic conditions.

## ENT (Ear, Nose & Throat)

Specialists diagnose and treat disorders of the ear, nose, and throat. Services range from complex sinus surgery to the management of hearing loss, voice disorders, and head & neck infections.

## Dental Surgery

Comprehensive dental care covering both health and aesthetic needs. Services include preventive, restorative, and cosmetic care, along with maxillofacial surgical treatments.

## Ophthalmology

Offers comprehensive eye care services. Specialists manage conditions like cataract, glaucoma, and diabetic retinopathy, and perform refractive surgery for vision correction.



## Infectious Diseases

This specialty provides expert diagnosis, prevention, and management of complex infectious diseases. The team also champions crucial antibiotic stewardship and hospital-wide infection control programs.

## Dermatology

Experts manage disorders of the skin, hair, and nails. Services include treatment for allergies and infections, with a strong focus on specialized cosmetic dermatology.

## Radiology

Provides state-of-the-art imaging services using modalities like MRI, CT, ultrasound, and digital X-ray. These are essential for accurate diagnosis and treatment planning across all departments.



# Infrastructure & Technology

We demonstrate our commitment to the highest standard of care through continuous investment in the most advanced surgical equipment and critical support systems available globally.



## **Hospital Capacity & Design**

NewEra is a major superspeciality hospital with up to 140 beds, known for its modern design and strict hygiene standards.



## **Critical Care Units**

Includes large Intensive Care Units (ICU) for continuous, high-level monitoring.



## **Emergency & Support Services**

Ensures uninterrupted service with 24x7 Ambulance, a Blood Bank, and continuous Pharmacy/Pathology services.



## **Surgical Environment**

Features World-Class Operation Theatres (OTs) with specialized air systems for sterile, precision surgery.



## **Critical Life Support Systems**

Houses critical systems like the ECMO Unit and IABP Unit for the most complex heart and lung support.



## **Diagnostic Imaging**

Comprehensive imaging suite including MRI, CT Scan, and Digital X-Ray, plus specialized neurological testing (EEG, EMG, NCV).



## **Advanced Cardiac Interventions**

Equipped with a Flat Panel Cathlab for advanced angioplasties and interventions.



## **Surgical Precision**

Uses the LEICA Neuro Microscope for unmatched accuracy during brain and spine procedures.

# International Patient Services (IPS)

India offers world-class treatment at **50–90% lower costs compared to the U.S. or Europe**, without compromising quality.

**Mumbai, as India's healthcare gateway**, is preferred by patients from Africa, the Middle East, and South Asia for its advanced medical infrastructure and global connectivity.

Our International Patient Care Department ensures seamless and compassionate care from the first inquiry to post-treatment recovery.

The team assists with:

*Treatment planning and medical opinions*

*Visa assistance and documentation*

*Airport transfers and accommodation*

*Interpreter and cultural support*

*Post-treatment follow-up and tele-consultation*

Emphasise that patients receive the **best possible treatment while feeling at home away from home.**





*"At NewEra, you receive the best of global medicine: advanced treatment with genuine, humanized care. This approach makes your journey to health as smooth and successful as possible."*



# Why Choose Us

At NewEra, we redefine healthcare by combining **clinical excellence with human connection**. Every patient we serve benefits from the strength of our specialized expertise, advanced technology, and compassionate approach that meets global standards of care.

We don't just treat conditions — **we restore lives, rebuild confidence, and renew hope**. Our mission is to deliver measurable outcomes through precision medicine and personalized care.

## Centres of Excellence

**Focused Specialization:** Our medical excellence is driven by elite teams in **Neuro Sciences, Advanced Cardiac Care, Oncology, Joint Replacement, Organ Transplant, and Critical Trauma**. Each specialty integrates cutting-edge innovation with evidence-based treatment protocols.

**Expert Leadership:** Led by nationally and internationally recognized specialists, our doctors bring decades of experience and a reputation for excellence in their respective fields.

**Technology that Transforms Care:** From **NeuroNavigation systems and advanced imaging** to minimally invasive surgical tools, our infrastructure ensures precision, safety, and faster recovery.

**Quality that Inspires Trust:** NewEra follows globally benchmarked safety protocols and adheres to stringent quality standards — ensuring every procedure meets the highest levels of clinical integrity.

## Caring Beyond Borders

Our **International Patient Services (IPS)** team offers end-to-end assistance to make every overseas patient's journey smooth and stress-free.

- **Travel Simplified:** Assistance with medical visas, airport pick-up & drop-off, and comfortable accommodation near the hospital.
- **Language & Cultural Comfort:** Multilingual coordinators ensure clear communication and cultural understanding at every stage.
- **Personalized Coordination:** A dedicated Patient Liaison Officer handles appointments, daily updates, and post-care follow-up.
- **Transparent Treatment Plans:** Upfront cost estimates, financial clarity, and no hidden charges — so patients can focus on healing, not paperwork.

## Global Standards, Indian Warmth

Choosing NewEra means choosing **a hospital that cares like family and heals like a global centre of excellence**. Our blend of high-end medical innovation and heartfelt compassion makes Mumbai — and NewEra — the preferred healthcare destination for patients worldwide.





## Patient Testimonials

**Nakul Kandalkar** ★★★★★

*I had a very good experience at the hospital. All the staff members were friendly, polite, and helpful throughout my visit. My endoscopy procedure went smoothly, and I felt well cared for. Dr. Osman has a very friendly and approachable nature, which made me feel comfortable and at ease. I truly appreciate the care and support provided.*

**Pankaj Wadkar** ★★★★★

*The operation was successful, and post-operative care was excellent. The hospital environment is clean, hygienic, and well-maintained, which gave us great confidence in the care being provided. Special thanks to the surgical team and nursing staff for their dedication and support. Would definitely recommend this hospital to others.*

**Shubham Bhawe** ★★★★★

*I would like to thank the entire medical team for their care and support during my stay. A special mention to (Dr. Nishant Tawde and Dr. Chandrashekar) for their constant guidance, support, and encouragement throughout my treatment. His expertise and friendly approach made me feel comfortable and positive during recovery. I am truly grateful for the excellent care I received.*

**Prashant Braghare** ★★★★★

*I recently had to admit my mother to NewEra hospital for Lumbar Decomposition surgery, and I want to especially highlight the exceptional care provided by the nursing staff. From the moment she was admitted, the nurses were incredibly attentive and professional. I also want to give special thanks to Dr Sunil Kutty, his expertise and confidence immediately put us at ease.*





**Email:** [info@newerahospitalvashi.com](mailto:info@newerahospitalvashi.com)  
**Phone:** 89565 02267 | 24 Hours Emergency: 91729 70111

**International**  
**Email:** [ips@newerahospitalvashi.com](mailto:ips@newerahospitalvashi.com)  
**Phone:** (+91) 89565 02267 (Whatsapp)

**Address:** Plot No. 48 & 49, Sector 7, Vashi, Navi Mumbai - 400703  
**Website:** [www.newerahospitals.com](http://www.newerahospitals.com)



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